



GDAR EBT Transaction Lead Times

As per GDAR EBT Standards, the minimum Transaction Lead Times for Kitchener Utilities are as follow:

PLEASE NOTE: Incoming and outgoing EBT transactions are processed **once every business day**. Transactions sent today are processed into our system on the next business day. Thus, the addition of one business day for processing may be required to ensure appropriate lead times are met.

Transaction Type	Minimum Lead Time	Method
Enrol	45 Days Prior to Effective Date	EBT
Drop	15 Days Prior to Effective Date	EBT
Transfer Between Price Points	15 Days Prior to Effective Date	EBT
Transfer Between Pool IDs	45 Days Prior to Effective Date	EBT
Price Point Create	4 Days Prior to Effective Date *	EBT
Price Point Change	3 Days Prior to Effective Date	EBT

* Price Point Create Requests must respect the required Service Transaction Lead Times for Enrol Requests and Transfer Requests. Also, please take into consideration that processing of requests only occurs on business days.

The above Lead Times have been summarized from the EBT Standards approved by the Ontario Energy Board. For further detail and clarification, please consult the EBT Standards document.