

## City of Kitchener's Green Button Program Customer Declaration

Green Button program Customer Declaration:

Participation in the City of Kitchener's Green Button ("GB") program is contingent on and subject to the customer's acceptance of the following "Declaration":

I declare that I am the Account Holder listed in the City's customer information system. I understand that the City reserves the right to verify any authorization request submitted before releasing information or taking any action on my behalf. I authorize the City to release the requested information on my account or facilities to the designated Third Party. I hereby release, hold harmless, and indemnify the City from any liability, claims, demands, causes of action, damages, or expenses resulting from 1) any release of information to my designated Third Party pursuant to Authorization; 2) the unauthorized use of this information by my designated Third Party; and 3) from any actions taken by my designated Third Party pursuant to this Authorization. I understand that I may cancel this authorization at any time by revoking access utilizing the Revocation option on the E-Billing Portal under the My Account Green Button Connect My Data Authorization landing page.

By clicking "Download my data", I release and hold harmless The City of Kitchener ("the City"), its affiliates, and their respective directors, officers, and employees (collectively, the "the City Parties") from any and all liabilities, losses, demands, damages, expenses, rights, claims and actions of any kind arising in connection with the release of energy data to me. I acknowledge that disclosure of the energy data to third parties may reveal information about the way natural gas is used at the service addresses above and that disclosure of billing data, in particular, may reveal information about my billing and payment history with the City. I acknowledge and agree that the City makes no representations or warranties of any kind or nature, express or implied, about the completeness, quality, accuracy, or reliability of the energy data and that the City Parties shall not be liable under any circumstances for any losses, liabilities, damages, claims, causes of action and/or expenses that may arise from any errors, inaccuracies or omissions contained in the energy data or that may result from anyone receiving or using the energy data.

[Review the Green Button Program Terms and Conditions](#)