

Kitchener Utilities Condensing Water Heater Rebate Application

\$400 ON-BILL CREDIT TO UPGRADE EXISTING WATER HEATER TO AN ENERGY STAR CONDENSING MODEL

Registered Owner:	Telephone:
Complete Installation Address:	
Complete Mailing Address: (if different from Installation Address)	
Old Water Heater Information:	
<input type="checkbox"/> Electric <input type="checkbox"/> Oil <input type="checkbox"/> Conventional gas	<input type="checkbox"/> Power Vent Gas <input type="checkbox"/> Direct Vent Gas <input type="checkbox"/> Tankless
<input type="checkbox"/> Other _____	
Information on New Natural Gas Condensing Water Heater:	
Manufacturer _____ Model _____ Serial _____ Uniform Energy Factor (UEF) _____	Installation Date: _____ *Replacement model must be 0.80 or higher
Name of Installer:	Telephone:
Copy of Paid Invoice from installer provided: <input type="checkbox"/> Yes <input type="checkbox"/> No	Kitchener Utilities Account #: _____

- All criteria outlined for this rebate must be met to qualify.
- Replace existing water heater with an Energy Star water heater that is UEF 0.80 or higher. This applies to both condensing tank water heaters and tankless water heaters. Rental water heater models that qualify for the rebate include the tankless and Envirosense models.
- Customers applying for the Kitchener Utilities Water Heater Rebate **must** provide copies of documents verifying the above purchased information – i.e. copy of contract/proposal, paid invoice from installer. If application is incomplete or proper documentation is not submitted at the same time, this may result in a delay and possible denial in receiving the rebate. Options to submit include email or mail. Send completed applications to Kitchener Utilities, 131 Goodrich Dr, Kitchener, Ontario N2C 2E8 or email utilities@kitchener.ca. Please include a copy of your invoice with your email.
- Kitchener Utilities may follow up with the Installer to confirm the necessary details around the installation.
- Occasionally a qualified service technician from Kitchener Utilities may be required to inspect the installation(s) of the appliance(s) in order to confirm rebate application. If the qualified service technician from Kitchener Utilities is denied access for inspection, this may result in a delay and possible denial of the rebate.
- Approved rebates will be applied as a credit to the registered owner’s utility account where the appliance is installed. If no utility account is applicable, then a cheque will be mailed to the registered owner.
- One rebate per appliance per City of Kitchener service address (some exceptions may apply).
- Rebate available to City of Kitchener residential properties only.
- **Rebate does not apply to water heaters installed in new homes.**
- Customers will be notified if the rebate is denied.
- Effective January 1, 2022.
- *Rebate program subject to change or cancellation at the discretion of Kitchener Utilities.*