

Kitchener Utilities Tankless Rebate Application



Please PRINT Clearly

Registered Owner:		Telephone:
Complete Installation Address:		
Complete Mailing Address: (if different from Installation Address)		
Old Water Heater Information:		
<input type="checkbox"/> Electric	<input type="checkbox"/> Power Vent Gas	<input type="checkbox"/> Other _____
<input type="checkbox"/> Oil	<input type="checkbox"/> Direct Vent Gas	
<input type="checkbox"/> Conventional gas	<input type="checkbox"/> Tankless	
Information on Newly Purchased Natural Gas Tankless Water Heater:		
Manufacturer _____	Installation Date: _____	
Model _____		
Serial _____	Energy Star Rated _____	
AFUE _____		
Name of Installer:		Telephone:
Copy of Paid Invoice from installer provided: <input type="checkbox"/> Yes <input type="checkbox"/> No		Kitchener Utilities Account #: _____

- All criteria outlined for this rebate must be met in order for the customer to qualify.
- Customers applying for the Kitchener Utilities Tankless Rebate **must** provide copies of documents verifying the above purchased information – i.e. copy of contract/proposal, paid invoice from installer, etc. If application is incomplete or proper documentation is not submitted at the same time, this may result in a delay and possible denial in receiving the rebate. Please submit completed applications to Kitchener Utilities, 131 Goodrich Dr, Kitchener, Ontario N2C 2E8 or fax to 519-741-2633. Applications may also be emailed to utilities@kitchener.ca, please include a scanned copy of your invoice with your email. Office hours are Monday to Friday (excluding holidays) 8:30 a.m. – 4:00 p.m.
- Kitchener Utilities may follow up with the Installer to confirm the necessary details surrounding the installation.
- Occasionally a qualified service technician from Kitchener Utilities may be required to inspect the installation(s) of the appliance(s) in order to confirm rebate application. If the qualified service technician from Kitchener Utilities is denied access for inspection, this may result in a delay and possible denial of the rebate.
- Customers will be notified if the rebate is denied.
- Approved rebates will be applied as a credit to the registered owner’s utility account where the appliance is installed. If no utility account is applicable, then a cheque will be mailed to the registered owner.
- One rebate per appliance per City of Kitchener service address (some exceptions may apply).
- Rebate available to City of Kitchener residential properties only.
- *Rebate program subject to change at the discretion of Kitchener Utilities.*