

## Door to Door Water Testing

Please be advised that water quality testers have been reported going door to door in the City of Kitchener. The salesperson is using scare tactics that the water is unsafe and is poor quality and then proceeds to sell a water purification system to the homeowner. The City of Kitchener and Kitchener Utilities do not engage in door to door sales.

Kitchener Utilities and the City of Kitchener assure the public that there are no safety risks with the tap water and it is safe to drink. "In Ontario, only fully accredited laboratories licensed to perform drinking water quality testing – not home-based testers – are authorized to perform health-based tests on drinking water," said John Stager, Ontario's Chief Drinking Water Inspector. "Our stringent standards for these labs make the province's municipal tap water among the best protected in the world. Ontarians can have confidence that their tap water is safe to drink."

As required by the Ministry of the Environment, water quality reports are available on Kitchener Utilities website at [www.kitchenerutilities.ca](http://www.kitchenerutilities.ca) and on the Region's website at [www.regionofwaterloo.ca](http://www.regionofwaterloo.ca). The report ensures the residents that drinking tap water is safe and has met standards under the Safe Drinking Water Act.

If you are approached by a salesperson offering to test your water, please contact the City of Kitchener at 519-741-2626. To contact the Ministry of the Environment, call the Public Information Centre toll free at 1-800-565-4923 or if you suspect it is fraud related, contact the Ministry of Consumer Services toll free at 1-800-889-9768.