



SNOW AND ICE ALERT

Don't take your gas meter for granted this winter

We're all aware of the damage that freezing rain, snow and ice buildup can cause but often don't think our gas meter is at risk – we take it for granted.

Although it is designed for outdoor use, your gas meter needs to vent, and when a buildup of ice or snow prevents this, you could have a serious problem.

With no venting, the gas buildup could be forced back into the house, with potentially dangerous consequences.

See the reverse side of this notice for ways you can help prevent this from happening.

How you can help avoid a problem

- **USE** a broom to sweep your gas equipment free of ice and snow.
- **KEEP** all your exhaust and intake vents clear.
- **AVOID** shoveling, plowing or blowing snow against your gas meter.
- **NEVER** kick your gas meter, pressure regulator or piping to clear snow or ice buildup.
- **IF** snowplows clear your driveway or parking lot, make sure they are not piling snow on your gas meter. The meter must be kept clear of ice and snow.
- **PLEASE** remove icicles from your overhead eavestrough and watch for buildup of freezing rain or water dripping from the roof or eavestrough onto your meter. If there is an extremely large buildup do not try to chip it off. Call us. There is **no charge** for ice removal.



**Got a problem? Suspect a problem?
Please call us immediately at
519-741-2529 and select option #3.**

Have a worry free winter!

Gas Emergencies	519-741-2541
Billing Inquiries	519-741-2450
Gas/Water Service	519-741-2529
Marketing Inquiries	519-741-2626

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