

PUBLIC NOTICE

KITCHENER UTILITIES

NATURAL GAS RATES

for April 1, 2011

Kitchener city council has approved changes to Kitchener Utilities' natural gas rates effective April 1, 2011.

The approved rate changes are:

- Supply rate decrease to 21.2 cents per cubic metre
- Variable Delivery rate tier change and decreases as follows:
 - 4.7419 cents per cubic metre for the first 100 cubic metres of monthly use;
 - 4.5354 cents per cubic metre for the next 150 cubic metres;
 - 4.0469 cents per cubic metre for monthly use over 250 cubic metres
- Daily Fixed Charge rate increase to 66 cents per day

The combined impact of the supply and delivery rates are expected to produce an overall rate decrease of seven per cent – or approximately \$75 per year – for the average residential customer.*

*Calculated based on annual use of 2,100 cubic metres of natural gas.

Kitchener Utilities takes a disciplined approach to buying natural gas. Our goal is to provide natural gas supply with stable pricing, which our customers have told us they prefer. We do not make a profit on our natural gas supply program. It is operated at cost. Customers on our supply program pay what we pay to our suppliers – without any mark-up or discount – and all our customers pay the same price.

Kitchener Utilities is committed to providing the best value possible for our customers.

Information is available upon request from Kitchener Utilities, 5th floor, Kitchener City Hall, 519-741-2626, or e-mail utilities@kitchener.ca

