

# IMPORTANT: Natural Gas Rate Change



## Kitchener Utilities offers natural gas rate stability

Kitchener Utilities' goal is to provide stable natural gas supply pricing, which our customers have told us they prefer. We do not make a profit on our natural gas supply program. It is operated at cost. Customers on our supply program pay what we pay to our suppliers.

For more information, contact Kitchener Utilities at 519-741-2626, [utilities@kitchener.ca](mailto:utilities@kitchener.ca) or visit us at [www.kitchenerutilities.ca](http://www.kitchenerutilities.ca)

For billing inquiries, call 519-741-2450 and for natural gas emergencies, call 519-741-2541.

## Rate change effective April 1, 2011

Kitchener City Council has endorsed Kitchener Utilities' proposal to change natural gas rates effective April 1, 2011.

**The impact of the rate changes result in a net decrease of approximately \$75 per year for the average residential customer\*.**

\* Savings are calculated based on an annual consumption of 2,100 cubic metres of natural gas.

**The approved rate change includes:**

- Supply rate decrease to 21.2 cents per cubic metre
- Variable delivery rate decreases (see chart below for applicable rates)
- Daily fixed charge rate increase to 66 cents per day

Customer research shows that natural gas customers view rate stability as most important to them. Kitchener Utilities is committed to providing the best value possible and rate stability for our customers.

*These rates may not be applicable to those customers supplied by agents, brokers or marketers (ABMs). If you are purchasing natural gas from an ABM and have questions about your rate, please call your broker directly –their phone number is listed on your utility bill.*

### General Service Rate M1 – consumption under 50,000 m<sup>3</sup> annually

Amount of Natural Gas Used Per Month	Supply Rate ¢/m <sup>3</sup>	Delivery Rate ¢/m <sup>3</sup>	Transportation Rate ¢/m <sup>3</sup>	Net Rate ¢/m <sup>3</sup>	Daily Fixed Charge
First 100 m <sup>3</sup>	21.2	4.7419	6.182	32.1239	66¢/day
Next 150 m <sup>3</sup>	21.2	4.5354	6.182	31.9174	66¢/day
All over 250 m <sup>3</sup>	21.2	4.0469	6.182	31.4289	66¢/day
Previous Rate for first 100 m <sup>3</sup>	25.0	5.2730	6.182	36.4550	62¢/day

If you have a contract with an ABM or are a contract delivery customer, your rates may differ from those shown in this chart.

### Effective April 1, 2011 Kitchener Utilities has:

- 1) Decreased the supply rate to 21.2 ¢/m<sup>3</sup> from 25.0 ¢/m<sup>3</sup>
- 2) Decreased variable delivery rate (see chart for applicable rates)
- 3) Increased daily fixed charge to 66 cents from 62 cents per day

**The overall annual bill impact of all these M1 rate changes is a decrease of approximately 7 per cent for the average residential customer.**

#### Supply rate:

The rate charged for natural gas commodity, fuel and administration.

#### Variable delivery rate:

The rate charged for delivering natural gas from the Ontario border to your home.

#### Transportation rate:

The rate charged for bringing natural gas to the Ontario border.

#### Daily fixed charge:

The rate charged for maintaining secure delivery of natural gas to your home.

### General Service Rate M2 – consumption over 50,000 m<sup>3</sup> annually

Amount of Natural Gas Used Per Month	Supply Rate ¢/m <sup>3</sup>	Delivery Rate ¢/m <sup>3</sup>	Transportation Rate ¢/m <sup>3</sup>	Net Rate ¢/m <sup>3</sup>	Daily Fixed Charge
First 1,000 m <sup>3</sup>	21.2	4.3430	6.182	31.7250	\$2.30/day
Next 6,000 m <sup>3</sup>	21.2	4.2667	6.182	31.6487	\$2.30/day
Next 13,000 m <sup>3</sup>	21.2	4.0393	6.182	31.4213	\$2.30/day
All over 20,000 m <sup>3</sup>	21.2	3.7664	6.182	31.1484	\$2.30/day
Previous Rate for first 1000 m <sup>3</sup>	25.0	4.3754	6.182	35.5574	\$2.30/day

If you have a contract with an ABM or are a contract delivery customer, your rates may differ from those shown in this chart.

### Effective April 1, 2011 Kitchener Utilities has:

- 1) Decreased the supply rate to 21.2 ¢/m<sup>3</sup> from 25 ¢/m<sup>3</sup>
- 2) Decreased variable delivery rate (see chart for applicable rates)

**The overall annual bill impact of these M2 rate changes will vary based on use of gas. For example, for customers consuming 50,000 m<sup>3</sup> annually, the decrease is approximately 12 per cent.**

#### Supply rate:

The rate charged for natural gas commodity, fuel and administration.

#### Variable delivery rate:

The rate charged for delivering natural gas from the Ontario border to your home or business.

#### Transportation rate:

The rate charged for bringing natural gas to the Ontario border.

#### Daily fixed charge:

The rate charged for maintaining secure delivery of natural gas to your home or business.