



Snow & Ice ALERT

We're all aware of the damage that freezing rain, snow and ice build-up can cause. Monitor snow and ice build-up on or around your gas meter and exhaust vents.

Keep snow and ice clear from the gas meter and exhaust vents. This will allow a consistent flow of natural gas to the appliances, ensure proper venting of your fuel-burning appliances and lower the risk of natural gas build-up in your home.

If there is a fire hydrant near your home, make sure the hydrant is clear and accessible in case there is an emergency.

How you can help avoid a problem

- **USE** a broom or a car brush to remove snow from your exhaust vents and gas meter.
- **KEEP** all your vents and meter clear.
- **NEVER** kick your vents, meter or piping to clear snow or ice build-up.
- **AVOID** damaging your vents or meter with a shovel, plow or a snowblower. If a fire hydrant is located close by, avoid piling snow on top and keep clear for visibility purposes.
- **PLEASE** remove icicles from your overhead eavestrough and watch for build-up of freezing rain or water dripping onto your meter. If there is an extremely large build-up on the meter, do not chip it off, call us as there is **no charge** for ice removal.



Got a problem? Suspect a problem? Please call us immediately at **519-741-2529** and select option **#2**.

Have a worry free winter!

Gas Emergencies	519-741-2541
Billing Inquiries	519-741-2450
Gas/Water Service	519-741-2529
Marketing Inquiries	519-741-2626
TTY	1-866-969-9994

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