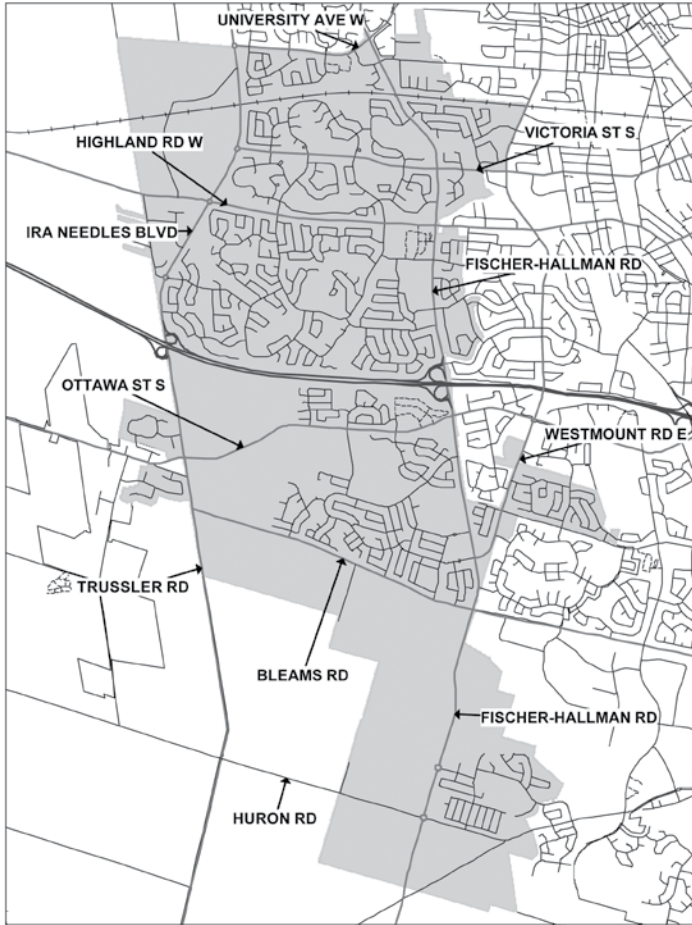




CREATION OF NEW WATER PRESSURE ZONE IN THE CITY OF KITCHENER

**Your water pressure may fluctuate because of
water system testing between May and July 2010.**

In the next several months the Region of Waterloo and the City of Kitchener will be establishing a new pressure zone on the west side of Kitchener.



This change will optimize the water pressures in the new and existing pressure zones. The new and the existing pressure zones, where the changes will take place, are approximately bounded by Trussler Road to the west, Huron Road to the south, University Avenue to the north and Fisher-Hallman and Westmount Road to the east. (Refer to map.)

During this change, customers may experience water pressure fluctuations or discoloured water. Once the testing is complete and the new water pressure zones are established, both zones will operate within standard operating ranges.

If you have discoloured water, turn on a cold water tap nearest to the water meter and let it flush slowly for several minutes until it runs clear. If this does not resolve the problem within a few minutes, call the 24-Hour Corporate Centre at 519-741-2529.

This notice and a more detailed map of the Kitchener neighbourhoods where the changes will take place is provided on the following websites: <http://www.kitchenerutilities.ca> and <http://www.region.waterloo.on.ca/water>

If you have any questions or concerns, please contact:

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The Region of Waterloo and the City of Kitchener do not expect this system testing to cause any service disruptions; however, if you experience any problems with your water service, please call the 24-Hour Corporate Contact Centre at 519-741-2529.