

Do you know where your utility lines are?

Before you put up a fence, make room for a pool, or plant a tree, be sure to find out where your underground utility lines are. It's important to keep you, your family, and your community safe. Under Ontario law, you are required to check before you break ground on your property. Also, obtaining the necessary permits is your responsibility. Call the Building Division at **519-741-2433** for more information on permits.



Call Before You Dig.

Utilities Checklist Before you dig, call to confirm the location of the following utility lines:

- Water** Kitchener Utilities, phone Ontario One Call at **1-800-400-2255**
- Natural Gas** Kitchener – north of Grand River – **Kitchener Utilities**, phone Ontario One Call at **1-800-400-2255**
Please note that you may require an additional locate from Union Gas. When you contact Ontario One they will tell you whether or not this second locate is necessary.
- Natural Gas** Kitchener – south of Grand River and Wilmot Township – **Union Gas**, phone Ontario One Call at **1-800-400-2255**
- Telephone** Bell, phone Ontario One Call at **1-800-400-2255**
- Electrical** Kitchener-Wilmot Hydro, phone Kitchener-Wilmot Hydro at **519-749-6184**
- Cable** Rogers, phone Rogers at **1-800-738-7893**

PLEASE NOTE:

Natural Gas – Kitchener Utilities provides natural gas locates for Kitchener customers north of the Grand River. Union Gas provides natural gas locates for Kitchener customers south of the Grand River and in Wilmot Township. Both Kitchener Utilities and Union Gas are members of Ontario One Call.

To be sure you get the locate information by the time you need it, call at least 30 days before you plan to dig – especially during the busy spring and summer seasons.

