

# Working for you



You depend on the City of Kitchener and Kitchener Utilities for reliable water and sewer service. We are proud to deliver on your expectations - today and into the future. That's why we are reinvesting in Kitchener's water and sewer systems to provide you with service you can count on now and for future generations.

Our reinvestment in this important infrastructure will benefit us all with improved water quality, sewer reliability, enhanced firefighting capabilities, and lower maintenance costs over time.

We appreciate your patience as we make essential improvements to these vital systems.

## Planned infrastructure upgrades for 2008:

Have you noticed construction in your neighbourhood? The following projects, taking place this summer, involve significant construction and may result in road closures and detours.

Planned infrastructure improvement projects for 2008 include:

- **Clark Avenue, from Siebert to Wilson**
- **Vanier Drive, from Shelley to Siebert**
- **Madison Avenue, from Courtland to Charles**

For a complete list of projects, visit [www.kitchener.ca](http://www.kitchener.ca).

## Increasing Our Infrastructure Investment

A large portion of the water and sewer rates that you pay is being reinvested in the replacement of aging water and sewer infrastructure. Up-to-date pipes help to ensure reliable water delivery and sewer service without inconvenient service disruptions.

It has been estimated that the City of Kitchener will need to spend approximately \$1.5 billion over 60 years to replace our current water mains, sewers and roads.

Since 2004, with the creation of our Accelerated Infrastructure Renewal Program, we have been gradually increasing water and sewer rates to help pay for renewal efforts in our community. While we are ahead of many other municipalities in replacing our infrastructure, we still have a lot more work to do.



### Keeping you Informed

Information about city infrastructure and construction projects is available 24 hours a day on the City of Kitchener website at [www.kitchener.ca](http://www.kitchener.ca).

If you experience a disruption in your water service, visit [www.kitchenerutilities.ca](http://www.kitchenerutilities.ca) for more information, you can also call us at 519-741-2529, and press 3.