



Keeping You Informed

As construction crews are working to update our city's infrastructure, our website crew is working to keep you informed. **Information is available 24 hours a day on the City of Kitchener and Kitchener Utilities websites to keep you up-to-date.**

www.kitchener.ca – Find details on construction projects, road detours, water disruption notices. In addition find information to help you get the most out of living, working, and playing in the City of Kitchener.

www.kitchenerutilities.ca – When there are interruptions to water service anywhere in the city of Kitchener, you'll find a water disruption notice here. The site also features up-to-date information about Kitchener Utilities' many programs and services.

You can also call us at 519-741-2529 for water disruption information, or call 519-741-2373 for additional road closure information.



Working for You

You depend on the City of Kitchener and Kitchener Utilities for high quality, reliable water for your home and workplace. We are proud to deliver on your expectations – now and well into the future. That's why we are reinvesting in Kitchener's water and sewer systems to provide you with service you can count on now and for future generations.

A significant portion of your water and sewer rates is being reinvested in several major projects to replace aging water and sewer infrastructure. Up-to-date pipes will help ensure reliable water delivery and sewer service without pipeline collapses or service disruptions.

We appreciate your patience as we make these important upgrades to these vital systems.

Infrastructure Replacement Projects for 2007

The following projects, taking place this summer, involve significant construction, and will result in road closures and detours. For a full listing of projects visit www.kitchener.ca

Strange Street, from Cherry Street to the GEXR tracks -

This project includes full replacement of underground storm sewer, sanitary sewer and water piping systems, new roads, sidewalks and removal of environmentally impacted soils. It is scheduled to begin in late May and will continue into September. Throughout construction, access will remain to Kitchener Textiles and Warren Greenhouses.

Moore Avenue, from Shanley Street to Emma Street -

The work will involve full replacement of sanitary sewer, storm sewer and water piping systems, new road and sidewalks. It will also include complete upgrades on adjacent streets, Briar Avenue from Moore Avenue to Dekay Street, and Emma Avenue from Moore Avenue to Dekay Street. Moore Avenue will be closed from Shanley Street to Emma Avenue, including Emma Avenue and Briar Avenue, from about the end of July to mid October. The Grand River Transit Bus route will be re-routed during the construction period.

For road detours and project updates on construction projects in Kitchener visit us on the web at www.kitchener.ca for up to date information. Or call us at 519-741-2373 for additional road closure information.



Working With You During Construction

While we are working hard to minimize traffic disruptions, you may encounter detours or longer travel times throughout this busy construction season. Street access to some businesses may also be temporarily impacted. We do our best to try to maintain access to businesses throughout construction.

Reinvesting in our water and sewer system now will benefit us all in the future through improved water quality and sewer reliability, enhanced fire-fighting capability, and lower maintenance costs over time.

We sincerely apologize for any inconvenience to residents and business owners, and we thank you for your continuing patience.