

# IMPORTANT:

## Natural Gas Rate Change

**Kitchener Utilities**

Community-Owned for over 100 Years



### Rate change effective November 1, 2008

Kitchener city council recently endorsed the municipally-owned Kitchener Utilities' proposal to increase natural-gas rates by 9.9 per cent, effective Nov. 1, 2008.

The combined impact of the rate changes amount to an approximate increase of \$100 per year for the average residential customer\*.

\* The increase is calculated based on an annual consumption of 2,100 cubic metres of natural gas.

The approved rate change includes:

- Supply rate increase to 31.6 cents per cubic metre
- Transportation rate increase to 5.284 cents per cubic metre

Based on the research we've compiled, our natural-gas customers have told us that rate stability is most important to them. The increased supply rate is comparable to last winter's supply rate and reflects the higher seasonal commodity cost of gas. **Kitchener Utilities is committed to providing the best value possible and rate stability for our customers.**

\*These rates may not be applicable to those customers supplied by agents, brokers, or marketers (ABMs). If you are purchasing natural gas from an ABM and have questions about your rate, please call your broker directly –their phone number is listed on your utility bill.

	Amount of Natural Gas used Per Month	Supply Rate ¢/m <sup>3</sup>	Delivery Rate ¢/m <sup>3</sup>	Transportation Rate ¢/m <sup>3</sup>	Net Rate ¢/m <sup>3</sup>	Daily Fixed Charge
<b>Average Household</b>	First 1,400 m <sup>3</sup>	31.600	6.186	5.284	43.070	56¢/day
<b>Small to Medium Businesses</b>	Next 4,600 m <sup>3</sup>	31.600	5.144	5.284	42.028	56¢/day
	Next 124,000 m <sup>3</sup>	31.600	4.071	5.284	40.955	56¢/day
	Next 270,00 m <sup>3</sup>	31.600	3.450	5.284	40.334	56¢/day
<b>Large Business</b>	Next 400,000 m <sup>3</sup>	31.600	3.271	5.284	40.155	56¢/day
	<b>Previous Rate</b>	<b>28.000</b>	<b>6.186</b>	<b>4.114</b>	<b>38.300</b>	<b>56¢/day</b>

**Effective Nov. 1, 2008 Kitchener Utilities has:**

- 1) Increased the supply rate to 31.6 ¢/m<sup>3</sup> from 28.0 ¢/m<sup>3</sup>
- 2) Increased the transportation rate to 5.284 ¢/m<sup>3</sup> from 4.114 ¢/m<sup>3</sup>

**The combined overall rate change is an increase of 9.9%.**

If you have a contract with an ABM or are a contract delivery customer, your rates may differ from those shown in this chart. Almost all residences use less than 1400 m<sup>3</sup>/month.

<b>Supply rate:</b> The rate charged for natural gas commodity, fuel and administration.	<b>Delivery rate:</b> The rate charged for delivering natural gas from the Ontario border to your home.	<b>Transportation rate:</b> The rate charged for bringing natural gas to the Ontario border.	<b>Daily fixed charge:</b> The rate charged for maintaining secure delivery of natural gas to your home.
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## Kitchener Utilities offers natural-gas rate stability

Kitchener Utilities takes a disciplined approach to buying natural gas. Our goal is to provide a natural gas supply program with stable pricing that our customers have told us they prefer. We do not make a profit on our natural-gas supply program. It is operated at cost. Customers on our supply program pay what we pay to our suppliers – without any mark-up or discount – and all our customers pay the same price.

Kitchener Utilities is committed to providing the best value for our customers.



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